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|  |  | Harry Felty |
| Profile Highly-motivated individual with education and experience in web development, network security, and risk analysis. Looking for a position to participate in a collaborative work environment with proven company success. Contact EMAIL:  [harryfelty@gmail.com](mailto:harryfelty@gmail.com)  PHONE:  814-251-3166  ADDRESS:  1473 Pine Ridge Rd., James Creek, PA Technical skills Web Development:   * React * MySQL * MongoDB * REST * CRUD * Node.js * Express.js * Mongoose * GraphQL * Sequelize   Languages:   * JavaScript * HTML * CSS * SQL * Python * Java * C#   Network Security/Administration:   * Microsoft Active Directory * Microsoft Endpoint Manager * VMware * Nessus * Network Engineering  Certificates  * AWS Cloud Practitioner (In-Progress) * CompTIA Security+ (2022 – 2025) |  | EDUCATIONedX Full-Stack Coding Bootcamp: CertificateUniversity of pennsylvania Graduated October 2023   * Studied key technologies and concepts of full stack web development. * Worked in teams, using concepts of agile development, to build fully-functional web applications with polished user interfaces using both front-end and back-end technologies. * Designed databases using MySQL and MongoDB in order to store and use data for the various web apps built.  B.S. Security and Risk Analysis: CybersecurityThe Pennsylvania State University Graduated Spring 2022   * Studied Information Technology Management and Networking with a focus in cybersecurity and cyber-forensics. * Developed various applications using Java to perform tasks based on needs of the end-user. * Used RStudio to analyze data regarding current trends in cybersecurity threats in order to develop mitigations. * Worked effectively in a team to develop an efficient and secure, company-wide IT solution for a mid-sized financial institution. Developed and implemented security policies to address remote workers with the need to securely connect to company servers.  WORK EXPERIENCELogicalis IT Support Technician February 2024 - Present   * Provide IT support to various clients, ensuring continued business operations. * Effectively use different software to manage user accounts, as well as troubleshoot technical issues. * Provide assistance in troubleshooting a variety of technical issues by responding to customers’ phone calls and tickets.  Unisys Technical Support Representative June 2023 – July 2023   * Supported various endpoints and users in-office and remote. * Provided assistance in troubleshooting a variety of technical issues by responding to customers’ phone calls, tickets, emails, and chat messages. * Assisted users on a large scale with updating from Windows 10 to Windows 11; as well as updating to new hardware.  Bloom Insurance Agency Technical Support SpecialistOctober 2022-January 2023 (Seasonal)  * Assisted end users with troubleshooting various issues. * Managed user accounts on various platforms such as Active Directory and Duo. * Helped coworkers resolve issues when needed.  Reliance Bank Information Technology Internship January 2022–March 2022   * Assisted the company with a conversion from Novell-based network to Microsoft-based network with minimal impact to end-users. * Lead the company in performing Nessus scans to discover and remediate network vulnerabilities. * Managed user accounts through Active Directory. * Deployed patches to address security concerns and technical efficiencies. |